

**Connex2X, LLC**  
**Acceptable Use Policy**

## **1. Introduction**

Welcome to Connex2X! This Acceptable Use Policy (AUP) outlines the rules and guidelines for using the hardware and software provided by Connex2X. The purpose of this policy is to ensure the security, integrity, and proper use of our resources, as well as to protect the interests of all users and the company itself. By using Connex2X's hardware and software, you agree to comply with the terms set forth in this policy. Failure to comply may result in disciplinary action, up to and including termination of services and legal consequences.

## **2. Hardware Usage**

2.1. Authorized Use: If purchased or licensed by you, Connex2X's hardware should be used for legal personal or business purposes only. Users must not attempt to access, modify, or interfere with hardware components beyond their authorized scope of use.

2.2. Physical Security: Users are responsible for the security of Connex2X's hardware in their possession. Devices should remain plugged into the OBD-II port or otherwise stored in a safe and secure location, and only authorized personnel should have access to them.

2.3. Reporting Loss or Theft: In the event of loss or theft of Connex2X's hardware, users must immediately report the incident to Connex2X via email at: [support@connex2x.com](mailto:support@connex2x.com).

## **3. Software and Service Usage**

3.1. Authorized Use: Connex2X's software and services must only be used for legitimate business purposes. Unauthorized software installation, distribution, or use of unlicensed software or services is strictly prohibited.

3.2. Software Updates and Patches: Users must promptly install software updates and patches provided by Connex2X or authorized vendors to ensure security and optimal performance.

3.3. Malware Protection: Connex2X periodically will provide over-the-air security updates to its software and services. Users must not disable or circumvent these security measures.

3.4. Prohibited Activities: The following activities are strictly prohibited while using Connex2X's software and services:

- a. Unauthorized access or attempts to access confidential information, systems, or networks;
- b. Introduction of malware, viruses, or any other malicious software;
- c. Sharing sensitive information with unauthorized individuals or external parties;
- d. Violating copyright laws or using software without proper licenses; or
- e. Engaging in any illegal or unethical activities.

## **4. General Guidelines**

4.1. Privacy and Data Protection: Users must adhere to Connex2X's Privacy Policy and respect the privacy rights of colleagues, clients, and any individuals whose data is accessible through Connex2X's hardware, software and services.

4.2. Password Security: Users must maintain strong, unique passwords for their accounts and refrain from sharing them with others. Passwords should be changed periodically.

4.3. Reporting Policy Violations: If any user becomes aware of a potential policy violation, they must promptly report it to Connex2X via email at: [support@connex2x.com](mailto:support@connex2x.com).

4.4. Non-Compliance Consequences: Failure to comply with this Acceptable Use Policy may lead to termination of services, legal actions, or other appropriate measures.

## 5. Prohibited Uses

You may not use Connex2X's hardware, software and services:

- a. in a way that is against applicable law, including:
  - i. Illegal activity such as child pornography; gambling; piracy; violating copyright, trademark or other intellectual property laws;
  - ii. Uploading and distributing unlicensed licensed software;
  - iii. Accessing or authorizing anyone to access the service from an embargoed country;
  - iv. Threatening, stalking, defaming, defrauding, degrading, victimizing or intimidating anyone for any reason;
  - v. Invading anyone's privacy by attempting to harvest, collect, store, or publish private or personally identifiable information, such as passwords, account information, credit card numbers, addresses, or other contact information without their knowledge and consent.
- b. in a way that could harm them or impair anyone else's use of them, including:
  - i. Any attempt to gain unauthorized access to the hardware, software or services, acting to deny others access to the hardware, software or service, or authorizing any third party to access or use the hardware, software or services on your behalf (such as anyone without a license or revealing to anyone your username and password);
  - ii. Use the hardware, software or services to try to gain unauthorized access to any other service, data, account or network by any means;
  - iii. Use any automated process or service to access or use the hardware, software or services such as a BOT or a spider;
  - iv. Intending to harm or exploit minors in any way, or collecting personally identifiable information of any minor;
  - v. Use of bots, automated bots or scripts to access, interact with, or utilize Connex2X's services; or
  - vi. Transmitting content that harms or disrupts, or intends to harm or disrupt, another user's device or would allow you or others to illegally access software or bypass security on devices, Web sites, or servers, including but not limited to spamming.
- c. to falsify any information or in any way misrepresent your identity, including misrepresenting the source of anything you post or upload or impersonating another individual or entity, such as with "spoofing."
- d. to remove, modify, or tamper with any regulatory or legal notice or link that is incorporated into the hardware, software or services, including:
  - i. providing or creating links to external sites that violate this Acceptable Use Policy or other legal agreements Connex2X provides; or

- ii. to distribute any offering or link designed to violate these terms (e.g., enable sending of spam, enable denial of service attacks, etc.).

## **6. Review and Updates**

Connex2X may review and update this Acceptable Use Policy periodically. Users are expected to comply with the updated policy. We encourage you to periodically review these guidelines to ensure you are in compliance.

Nothing in this policy is intended to grant any rights in the hardware, software or services. Failure to enforce this Policy in every instance does not amount to a waiver of Connex2X's rights.

By using Connex2X's hardware, software and services, you acknowledge that you have read, understood, and agreed to comply with this Acceptable Use Policy.